2008 HVAC Symptom Troubleshooting (HVAC) - Mazda CX-9

2008 HVAC

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HVAC SYSTEM WIRING DIAGRAM

FRONT



Fig. 1: HVAC System Wiring Diagram - Front Courtesy of MAZDA MOTORS CORP.

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Fig. 2: HVAC System Wiring Diagram - Rear Courtesy of MAZDA MOTORS CORP.

FOREWORD

• The areas for inspection (steps) are given according to various circuit malfunctions. Use the following chart to verify the symptoms of the trouble in order to diagnose the appropriate area.

TROUBLESHOOTING INDEX

TROUBLESHOOTING INDEX

No.	TROUBLESHOOTING ITEM	DESCRIPTION
1	Insufficient air (or no air) blown from front vents	 Problem with each vent and/or duct Front airflow mode does not change when switching front mode switch.
2	Amount of air blown from front vents does not change	 Malfunction in front blower system Amount of air blown front vents does not change when switching front climate control unit t airflow control dial.
3	Air intake mode from front vent does not change	 Malfunction in A/C unit and/or front climate control unit air intake mode switching system Air intake mode does not change when switching

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		REC/FRESH mode.
4	No temperature control with front	• Malfunction in A/C unit and/or front climate control unit air mix system
	climate control unit	• Temperature does not change when switching front climate control unit temperature setting dial.
		• Malfunction in A/C compressor control system and/or air intake mode switching system
5	Windshield fogged	• A/C compressor does not operate while airflow mode is DEFROSTER or HEAT/DEF modes.
		• Air intake mode does not change to FRESH while airflow mode is in DEFROSTER or HEAT/DEF modes.
	Insufficient air (or no air) from rear vent	• Problem with each rear vent and/or duct
6		• Rear airflow mode does not change when front and/or rear climate control unit mode switches.
	Amount of air from rear vent does not change	• Malfunction in rear blower motor system
7		• Amount of air blowing rear vents does not change when switching front and/or rear climate control unit airflow volume control dial.
8	Air from front/rear vents not cold	Malfunction in A/C basic system
0	enough	• Magnetic clutch operates but A/C system malfunctions.
		• Malfunction in A/C compressor control system
9	No cool air from front/rear vents	• Magnetic clutch does not operate when the A/C system is turned ON.
	Noise while operating A/C system	• Problem with A/C basic system installation
10		• Noise from magnetic clutch, A/C compressor, hose or refrigerant line.
11	Dual A/C control function does not	• Malfunction in A/C unit and/or front climate control unit dual A/C control system
11	operate	• Driver or passenger-side temperature control dial does not operate individually.

NO.1 INSUFFICIENT AIR (OR NO AIR) BLOWN FROM FRONT VENTS

NO.1 INSUFFICIENT AIR (OR NO AIR) BLOWN FROM FRONT VENTS DESCRIPTION AND POSSIBLE CAUSE

1	Insufficient air (or no air) blown from front vents
DESCRIPTION	Problem with each vent and/or ductFront airflow mode does not change when switching front mode switch.
	Malfunction in front airflow mode actuator

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	Malfunction in front VENT mode system
POSSIBLE CAUSE	• Malfunction in front HEAT mode system
	• Malfunction in front DEFROSTER mode system

DIAGNOSTIC PROCEDURE

NO.1 INSUFFICIENT AIR (OR NO AIR) BLOWN FROM FRONT VENTS DIAGNOSTIC PROCEDURE

STEP	P INSPECTION		ACTION	
	INSPECT FRONT AIRFLOW MODE	Yes	Go to the next step.	
1	• Is it okay?		Repair or replace malfunctioning part in accordance with inspection result.	
2	INSPECT TO SEE WHETHER MALFUNCTION IS IN FRONT VENT MODE OR OTHER MODES		Go to Step 5.	
2	• Does air blow out when in the front VENT mode?	No	Go to the next step.	
3	INSPECT FRONT VENT	Yes	Remove obstruction, then go to Step 9.	
5	• Is the front vent clogged?	No	Go to the next step.	
4	VERIFY THAT DUCT IN DASHBOARD IS INSTALLED	Yes	Inspect the duct for clogging, deformation and air leakage, then go to Step 9.	
	• Is the duct in the dashboard properly installed?	No	Install the duct securely in the proper position, then go to Step 9.	
	INSPECT TO SEE WHETHER MALFUNCTION IS IN FRONT HEAT MODE OR FRONT		Go to the next step.	
5	 DEFROSTER MODE Does air blow out when in the front HEAT mode? 	No	Inspect the vent for clogging, then go to Step 9.	
6	INSPECT FRONT DEFROSTER MODE Does air blow out when in the front DEFROSTER mode?		Operation is normal. Recheck malfunction symptoms.	
			Go to the next step.	
7	INSPECT FRONT VENT	Yes	Remove obstruction, then go to Step 9.	
/	• Is the vent clogged?	No	Go to the next step.	
8	VERIFY THAT DEFROSTER DUCT IS INSTALLED	Yes	Inspect the duct for clogging, deformation, and air leakage, then go to the next step.	
	• Is the defroster duct properly installed?	No	Install the duct securely in proper position, then go to the next step.	



NO.2 AMOUNT OF AIR BLOWN FROM FRONT VENTS DOES NOT CHANGE

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NO.2 AMOUNT OF AIR BLOWN FROM FRONT VENTS DOES NOT CHANGE DESCRIPTION AND POSSIBLE CAUSE

2	Amount of air blown from front vents does not change.
	Malfunction in front blower system
DESCRIPTION	• Amount of air blown front vents does not change when switching front climate control unit airflow control dial.
	Front A/C unit malfunction
POSSIBLE	• Front blower motor malfunction
CAUSE	Malfunction in front power MOS FET system
	Front climate control unit malfunction

• When performing an asterisked (*) troubleshooting inspection, shake the wiring harness and connectors while doing the inspection to discover whether poor contact points are the cause of any intermittent malfunctions. If there is a problem, inspect to make sure connectors, terminals and wiring harness are connected correctly and undamaged.

DIAGNOSTIC PROCEDURE

NO.2 AMOUNT OF AIR BLOWN FROM FRONT VENTS DOES NOT CHANGE DIAGNOSTIC PROCEDURE

STEP	INSPECTION		ACTION
		Yes	Go to the next step.
	INSPECT HEATER BLOWER 40 A FUSE		Replace the fuse, then go to
1	• Is it normal?	No	Step 15. If the fuse burns out
		1.0	immediately, go to the next
			step.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN A/C UNIT OR ELSEWHERE	Yes	Go to the next step.
2	• Turn the ignition switch to the ON position.		
2	• Turn the fan switch to ON position.		
	• Recirculate air inside the vehicle.	No	Go to Step 4.
	• Does the front blower motor operate normal speed?		
		Yes	Remove obstruction, then go to

	INSPECT FRONT A/C UNIT INTAKE VENT		Step 15.
3			Inspect if there are any
5	• Is front A/C unit intake vent clogged?		obstruction in the A/C unit passage, then go to Step 15.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN		
	FRONT BLOWER RELAY SYSTEM OR FRONT POWER MOS FET SYSTEM	Yes	Go to Step 8.
	• Turn the ignition switch to ON position.		
4*	• Turn the fan switch to OFF position.		
	• Measure the voltage at the following front blower motor terminal.	No	Go to the next step.
	• Terminal B (blower motor operation signal)	110	
	• Is voltage approx. 12 V?		
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN CIRCUIT BETWEEN FUSE	Yes	Go to the next step.
	ELSEWHERE		
5*	 Measure the voltage at the following front blower relay terminals. 	No	Repair the wiring harness between the front blower relay and A/C 7.5A HEATER 50 A fuse, then go to Step 15.
	• Terminal B (IG2 signal)		
	\circ Terminal E (B+ signal)		
	• Is the voltage approx. 12 V ?		
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN CIRCUIT BETWEEN FRONT BLOWER RELAY AND GROUND) OR	Yes	Go to the next step.
	ELSEWHERE		
6*	• Measure the voltage at the following front blower relay terminal.	No	Repair the wiring harness between the front blower relay
	• Terminal D (GND signal)		und ground, then go to Step 15.
	• Is the voltage approx. 0 V?		
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN OR SHORT CIRCUIT BETWEEN FRONT BLOWER RELAY AND FRONT BLOWER MOTOR) OR BLOWER RELAY	Yes	Repair the wiring harness between the front blower relay and blower motor, then go to
7*	• Measure the voltage at the following front blower relay terminal		Step 15.
	 Terminal A (blower motor operation signal) Is the voltage approx. 12 V? 	No	Replace the front blower relay, then go to Step 15.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN		

	BLOWER MOTOR OR ELSEWHERE	Yes	Go to the next step.
8*	 Measure the voltage at the following blower motor terminal. Terminal B (blower motor operation signal) Is the voltage approx. 12 V? 	No	Inspect the front blower motor, then go to Step 15.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN OR SHORT CIRCUIT	Yes	Go to the next step.
9*	 BETWEEN FRONT BLOWER MOTOR AND FRONT POWER MOS FET) OR ELSEWHERE Measure the voltage at the following terminal of front power MOS FET. Terminal A (blower motor operation signal) Is voltage approx. 12 V? 	No	Repair the wiring harness between the front blower motor and front power MOS FET, then go to Step 15.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN OR SHORT CIRCUIT	Yes	Go to the next step.
10*	 BETWEEN FRONT POWER MOS FET AND GROUND) OR ELSEWHERE Measure the voltage at the following front power MOS FET terminal. Terminal E (blower motor operation signal) Is the voltage approx. 0 V? 	No	Repair the wiring harness between the front power MOS FET and ground, then go to Step 15.
	INSPECT FRONT A/C UNIT	Yes	Go to the next step.
11	 Inspect the fan for following:. Is the fan free of interference with the A/C unit case? Is the fan free of foreign material and obstruction? Is the fan normal? 	No	Remove obstruction, repair or replace the fan and front A/C unit case, then go to Step 15.
12*	 INSPECT TO SEE WHETHER MALFUNCTION IS IN FRONT POWER MOS FET OR ELSEWHERE Disconnect front power MOS FET connector. Turn the fun switch to 1st position from off. Measure the voltage at the following front power MOS 	Yes	Replace the front power MOS FET, then go to Step 15.
	 FET terminal. Terminal B (blower motor control signal) Is voltage approx. 10 V? 	No	Go to the next step.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN CIRCUIT RETWEEN	Yes	Go to the next step.

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13*	 FRONT POWER MOS FET AND FRONT CLIMATE CONTROL UNIT) OR ELSEWHERE Turn the ignition switch to the LOCK position. Disconnect front climate control unit connector. Inspect for continuity at the following terminals between the front power MOS FET and front climate control unit. Terminal F-1R (blower motor control signal) Terminal B-1P (blower motor feedback signal) 	No	Repair the wiring harness between the front power MOS FET and climate control unit, then go to Step 15.		
14*	INSPECT TO SEE WHETHER MALFUNCTION IS IN CLIMATE CONTROL UNIT OR WIRING HARNESS (SHORT TO GROUND IN WIRING HARNESS BETWEEN FRONT POWER MOS FET AND FRONT CLIMATE CONTROL UNIT)	Yes	Repair the wiring harness between the front power MOS FET and ground, then go to the next step.		
	 Inspect for continuity at the following terminal between the power MOS FET and ground. Terminal D (blower motor control signal)- ground Is there continuity? 	No	Replace the front climate control unit, then go to the next step.		
15	VERIFY REPAIR• Is air discharged from vent?	Yes No	Troubleshooting completed. Explain repairs to customer. Recheck malfunction symptoms, then repeat from Step 1 if the malfunction recurs.		

NO.3 AIR INTAKE MODE FROM FRONT VENT DOES NOT CHANGE

NO.3 AIR INTAKE MODE FROM FRONT VENT DOES NOT CHANGE DESCRIPTION AND POSSIBLE CAUSE

3	Air intake mode from front vent does not change.		
DESCRIPTION	 Malfunction in A/C unit and/or front climate control unit air intake mode switching system 		
	• Air intake mode does not change when switching REC/FRESH mode.		
POSSIBLE	Air intake actuator malfunction		
CAUSE	Air intake door malfunction		

• When performing an asterisked (*) troubleshooting inspection, shake the wiring harness and connectors while doing the inspection to discover whether poor contact points are the cause of any intermittent malfunctions. If there is a problem, inspect to make sure connectors, terminals and wiring harness are connected correctly and undamaged.

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DIAGNOSTIC PROCEDURE

NO.3 AIR INTAKE MODE FROM FRONT VENT DOES NOT CHANGE DIAGNOSTIC PROCEDURE

STEP	P INSPECTION		ACTION
	INSPECT AIR INTAKE ACTUATOR		Go to the next step.
1	• Is the air intake actuator normal?	No	Replace the air intake actuator, then go to Step 9.
	 INSPECT TO SEE WHETHER MALFUNCTION (OPEN OR SHORT CIRCUIT) IS IN AIR INTAKE ACTUATOR, WIRING HARNESS (BETWEEN CLIMATE CONTROL UNIT AND AIR INTAKE ACTUATOR) OR ELSEWHERE Turn the ignition switch to the ON position. Measure the voltages at the following climate control unit terminals. 	Yes	Go to the next step.
	 Terminal 10 (24-pin, RECIRCULATE motor drive signal) Terminal 1M (24-pin, FRESH motor drive signal) (See <u>FRONT CLIMATE CONTROL UNIT INSPECTION</u>.) Are voltages normal? 	No	Go to Step 4.
	INSPECT TO SEE WHETHER MALFUNCTION (OPEN OR SHORT CIRCUIT) IS IN AIR INTAKE ACTUATOR OR WIRING HARNESS (BETWEEN CLIMATE CONTROL UNIT AND AIR INTAKE		Go to Step 7.
3*	 ACTUATOR) Measure the voltages at the following air intake actuator terminals. Terminal C (RECIRCULATE motor drive signal) Terminal A (FRESH motor drive signal) Are voltages as shown below? Terminal C: approx. 0.5 V during FRESH and approx. 10 V during RECIRCULATE Terminal A: approx. 10 V during FRESH and approx. 0.5 V during RECIRCULATE 	No	Repair the wiring harness between the climate control unit and air intake actuator, then go to Step 9.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN AIR INTAKE ACTUATOR OR ELSEWHERE		

4	 Disconnect the air intake actuator connector. Measure the voltages at the following climate control unit terminals. Terminal 10 (RECIRCULATE motor drive signal) 	Yes	Inspect the air intake actuator, then go to Step 9.
	 Terminal 1M (FRESH motor drive signal) (See <u>FRONT CLIMATE CONTROL UNIT</u> <u>INSPECTION</u>.) Are voltages normal? 	No	Go to the next step.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN		
	WIRING HARNESS (SHORT TO B+ BETWEEN	Yes	Go to the next step.
	CLIMATE CONTROL UNIT AND AIR INTAKE ACTUATOR) OR ELSEWHERE		
5	 Disconnect the climate control unit connector. Measure the voltages at the following climate control unit terminals. Terminal 10 (RECIRCULATE motor drive signal) Terminal 1M (FRESH motor drive signal) Are voltages approx. 0 V? 	No	Repair the wiring harness between the climate control unit and air intake actuator, then go to Step 9.
6	 INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (SHORT TO GROUND BETWEEN CLIMATE CONTROL UNIT AND AIR INTAKE ACTUATOR) OR ELSEWHERE Turn the ignition switch to the LOCK position. Inspect for continuity at the following terminals between the climate control unit and ground. Terminal 10 (RECIRCULATE motor drive signal) 	Yes	Repair the wiring harness between the climate control unit and air intake actuator, then go to Step 9.
	• Terminal 1M (FRESH motor drive signal)	NIa	Co to the next step
	• Is there continuity?	INO	Go to the next step.
	INSPECT AIR INTAKE LINK	Yes	Go to the next step.
7	 Inspect the air intake links for followings: is there grease on link? Are the links securely and properly installed? Are the links free of obstructions and hindrances? Are the above items normal? 	No	Apply grease to the links. If any the links are damaged, replace the air intake actuator, then go to Step 9.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN		

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	CLIMATE CONTROL UNIT OR AIR INTAKE DOOR	Yes	Replace the climate control unit, then go to the next step.
8	 Inspect the A/C unit air intake door. Is the door free of obstructions, cracks, and damage? Are the doors securely and properly installed? Are the above items normal? 	No	Remove obstruction, or install the doors in the proper position. If any doors are cracked or damaged, replace them, then go to the next step.
	VERIFY REPAIR	Yes	Troubleshooting completed. Explain repairs to customer.
9	• Does the air intake mode change smoothly?	No	Recheck malfunction symptoms, then repeat from Step 1 if the malfunction recurs.

NO.4 NO TEMPERATURE CONTROL WITH FRONT CLIMATE CONTROL UNIT

NO.3 AIR INTAKE MODE FROM FRONT VENT DOES NOT CHANGE DESCRIPTION AND POSSIBLE CAUSE

4	No temperature control with front climate control unit
	• Malfunction in A/C unit and/or front climate control unit air mix system
DESCRIPTION	• Temperature does not change when switching front climate control unit temperature setting dial.
DOGGIDI E	• A/C unit air intake link, air intake crank, air intake rod, air intake wire, wire clamp malfunction
CAUSE	Climate control unit rack-and-pinion, air intake wire malfunction
CHUGL	• A/C unit air intake door malfunction
	Heater piping malfunction

DIAGNOSTIC PROCEDURE

NO.3 AIR INTAKE MODE FROM FRONT VENT DOES NOT CHANGE DIAGNOSTIC PROCEDURE

STEP	INSPECTION		ACTION
1	INSPECT COOLANT TEMPERATURE	Yes	Go to the next step.
1	• Is the engine at operating temperature?	No	Warm up the engine, then go to Step 9.
	INSPECT A/C UNIT AIR INTAKE SYSTEM	Yes	Go to the next step.
	• Inspect the A/C unit air intake links, air intake cranks, air intake rods, air intake actuator, and wire clamp.		

2	 Is there grease on links and cranks? Are links, cranks, and rods securely installed in their proper positions? Is wire clamp free of deformation? Are the above items normal? 	No	Apply grease or install the links, cranks, and rods securely in their proper positions, repair or replace the air intake actuator or wire clamp, then go to Step 9.
	VERIFY THAT AIR INTAKE WIRE FROM A/C UNIT IS POSITIONED SECURELY AND CORRECTLY (IF AVAILABLE)	Yes	Go to the next step.
3	 Is the air intake wire securely installed in the correct position in relation to the A/C unit air intake links? 	No	Adjust the air intake wire or install securely in the correct position, then go to Step 9.
	INSPECT CLIMATE CONTROL UNIT	Yes	Go to the next step.
4	• Is the climate control unit normal?	No	Repair or replace the climate control unit, then go to Step 9.
	INSPECT A/C UNIT	Yes	Remove obstruction, then go to Step 9.
5	• Is there any foreign material or obstruction in the A/C unit air intake doors?	No	Go to the next step.
6	INSPECT A/C UNIT AIR INTAKE DOOR	Yes	Inspect the air intake door for cracks or damage, then go to the next step.
0	• Is the A/C unit air intake door securely and properly installed?	No	Install the air intake door securely in the proper position, then go to the next step.
7	 INSPECT WIRING HANESS BETWEEN CLIMATE CONTROL UNIT AND FRONT AIR MIX ACTUATOR Disconnect the front climate control unit connector (24-pin, 16-pin). Inspect following wiring harness and connectors for open, short or poor connection of terminals. Between terminals 1A (climate control unit) and G (driver-side front air mix actuator) Between terminals 1F (climate control unit) and F (driver-side front air mix actuator) Between terminals 2F (climate control unit) and E (driver-side front air mix actuator) Between terminals 2F (climate control unit) and E (driver-side front air mix actuator) Between terminals 1C (climate control unit) and G (passenger-side 	Yes	Repair or replace malfunctioning part, then go to Step 9.

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	 front air mix actuator) Between terminals 1E (climate control unit) and F (passenger-side front air mix actuator) Between terminals 2G (climate control unit) and E (passenger-side front air mix actuator) Is there any open, short or poor connection of terminals? 	No	Go to the next step.
	 INSPECT HEATER LINE Inspect the heater lines. Is the heater piping free of damage 	Yes	Operation is normal. Recheck malfunction symptoms.
8	 and cracks? Are the heater piping connections free of engine coolant leakage? Are the heater piping connections securely tightened? Are the heater piping installation points on A/C unit free of engine coolant leakage? Are the above items normal? 	No	If heater piping connections are loose, tighten the connections to the specified torque. Repair or replace the heater piping, then go to the next step.
0	VERIFY REPAIR	Yes	Troubleshooting completed. Explain repairs to customer.
9	• Does the unit operate in every temperature setting?	No	Recheck malfunction symptoms, then repeat from Step 1 if the malfunction recurs.

NO.5 WINDSHIELD FOGGED

NO.5 WINDSHIELD FOGGED DESCRIPTION AND POSSIBLE CAUSE

5	Windshield fogged.
	Malfunction in A/C compressor control system and/or air intake mode switching system
DESCRIPTION	• A/C compressor does not operate while airflow mode is DEFROSTER or HEAT/DEF modes.
	• Air intake mode does not change to FRESH while airflow mode is in DEFROSTER or HEAT/DEF modes.
	• Front climate control unit (B+ signal) system malfunction
POSSIBI F	Air intake actuator malfunction
CAUSE	• Front climate control unit (RECIRCULATE, FRESH signal) system malfunction
	A/C unit air intake door malfunction

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• When performing an asterisked (*) troubleshooting inspection, shake the wiring harness and connectors while doing the inspection to discover whether poor contact points are the cause of any intermittent malfunctions. If there is a problem, inspect to make sure connectors, terminals and wiring harness are connected correctly and undamaged.

DIAGNOSTIC PROCEDURE

NO.5 WINDSHIELD FOGGED DIAGNOSTIC PROCEDURE

STEP	INSPECTION		ACTION		
	COOL AIR BLOW OUT INSPECTION	Yes	Go to the next step.		
1	• When both the A/C and fan switch in the front climate control unit are on, does cool air blow out from the front vent?	No	Go to Step 1 of troubleshooting index No.8.		
	INSPECT FRONT CLIMATE CONTROL UNIT	Yes	Go to the next step.		
2	 POWER SUPPLY FUSE FOR B+ SIGNAL Is the front climate control unit power supply fuse for B+ signal normal? 	No	Inspect for a short to ground on blown fuse circuit. Repair or replace if necessary. Install appropriate amperage fuse.		
	INSPECT AIR INTAKE ACTUATOR	Yes	Go to the next step.		
3	 Inspect the air intake actuator for followings. Is there grease on the link? Is the link securely and properly positioned? Is the link free of obstructions? Are the above items normal? 	No	Apply grease or install the link properly and securely, remove obstruction, then go to Step 14.		
	INSPECT WIRING HARNESS BETWEEN FUSE BLOCK AND FRONT CLIMATE CONTROL UNIT FOR CONTINUITY	Yes	Go to the next step.		
*4	 Disconnect the front climate control unit connector (24-pin). Turn the ignition switch to the ON position. Measure the voltage at front climate control unit terminal 1B (B+ signal). Is the voltage approx. 12 V? 	No	Repair the wiring harness between the fuse block and front climate control unit, then go to Step 14.		
	INSPECT WIRING HARNESS BETWEEN FRONT CLIMATE CONTROL UNIT AND GROUND FOR	Yes	Go to the next step.		
*5	 VOLTAGE Measure the voltage at front climate control unit terminal 1X (Ground). Is the voltage approx. 0 V? 	No	Repair the wiring harness between the front climate control unit and ground, then go to Step 14.		

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	 VERIFY WHETHER MALFUNCTION IS IN A/C UNIT AIR INTAKE DOOR OR ELSEWHERE Turn the ignition switch to the LOCK position. Connect the climate control unit connector (24- pin) 	Yes	Go to the next step.
6	 Remove the air intake actuator. Turn the ignition switch to the ON position. Set the fan switch to 4th position. Does the air intake mode (RECIRCULATE, FRESH) change smoothly when the air intake link is operated by hand? 	No	Go to Step 12.
	INSPECT AIR INTAKE ACTUATOR	Yes	Go to the next step.
7	 Inspect the air intake actuator. (See <u>AIR INTAKE</u> <u>ACTUATOR INSPECTION</u>.) Is it normal? 	No	Replace the air intake actuator, go to Step 14.
	INSPECT AIR INTAKE SELECTOR SWITCH AND DEFROSTER SWITCH IN FRONT CLIMATE CONTROL UNIT	Yes	Go to the next step.
8	 Measure the voltage at front climate control unit connector (24-pin) terminals 10 and 1M. Is it normal? 	No	Replace the front climate control unit, then go to Step 14.
	INSPECT WIRING HARNESS BETWEEN FRONT CLIMATE CONTROL UNIT AND AIR INTAKE ACTUATOR FOR CONTINUITY	Yes	Go to the next step.
*9	 Turn the ignition switch to the LOCK position. Is there continuity between the following front climate control unit terminals and air intake actuator terminals? Terminal C - Terminal 10 (RECIRCULATE signal) Terminal A - Terminal 1M (FRESH signal) 	No	Repair the wiring harness between the front climate control unit and air intake actuator, then go to Step 14.
*10	 INSPECT WIRING HARNESS BETWEEN FRONT CLIMATE CONTROL UNIT AND AIR INTAKE ACTUATOR FOR SHORT TO GROUND Is there continuity between the following front climate control unit terminals and ground? 	Yes	Repair the wiring harness between the front climate control unit and air intake actuator, then go to Step 14.
	 ○ Terminal 10 (RECIRCULATE signal) ○ Terminal 1M (FRESH signal) 	No	Go to the next step.

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*11	 INSPECT WIRING HARNESS BETWEEN FRONT CLIMATE CONTROL UNIT AND AIR INTAKE ACTUATOR FOR SHORT TO B+ Turn the ignition switch to the ON position Measure the voltage at the following front climate 	Yes	Repair the wiring harness between the front climate control unit and air intake actuator, then go to Step 14.
	 control unit terminals. o Terminal 10 (RECIRCULATE signal) o Terminal 1M (FRESH signal) Is the voltage approx. 12 V? 	No	Replace the front climate control unit, then go to Step 14.
12	INSPECT A/C UNIT AIR INTAKE DOOR		Remove obstruction, then go to Step 14.
	A/C unit air intake door?	No	Go to the next step.
12	VERIFY THAT A/C UNIT AIR INTAKE DOOR IS POSITIONED SECURELY AND PROPERLY	Yes	Inspect the air intake door for cracks or damage, then go to the next step.
15	• Is the A/C unit air intake door securely and properly positioned?	No	Install the air intake door securely in the proper position, then go to the next step.
14	VERFY REPAIR	Yes	Troubleshooting completed. Explain repairs to customer.
	• Does the malfunction disappear?	No	Recheck malfunction symptoms, then repeat from Step 1 if the malfunction recurs.

NO.6 INSUFFICIENT AIR (OR NO AIR) BLOWN REAR VENTS

NO.6 INSUFFICIENT AIR (OR NO AIR) BLOWN REAR VENTS DESCRIPTION AND POSSIBLE CAUSE

6	Insufficient air (or no air) from rear vents
DESCRIPTION	 Problem with each rear vent and/or duct Rear airflow mode does not change when front and/or rear climate control unit mode switches.
POSSIBLE CAUSE	 Rear vent mode malfunction Rear heat mode malfunction Rear airflow mode actuator malfunction Open, short circuit in wiring or poor connection between front and rear climate control unit

DIAGNOSTIC PROCEDURE

NO.6).6 INSUFFICIENT AIR (OR NO AIR) BLOWN REAR VENTS DIAGNOSTIC PROCEDURE				
STEP	INSPECTION		ACTION		
1	INSPECT TO SEE WHETHER MALFUNCTION IS IN VENT MODE	Yes	Go to the Step 6.		
	• Does air blow out when in the rear vent mode?	No	Go to the next step.		
	VERIFY THAT REAR HEATER CONTROL USING FRONT CLIMATE CONTROL UNIT	Yes	Go to Step 4.		
2	 Turn the rear heater to ON and OFF using the front A/C control panel. Is it possible that the rear heater turns ON and OFF using the front climate control unit? 	No	Go to the next step.		
3	 INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN, SHORT OR POOR CONNECTION OF TERMINALS BETWEEN FRONT AND REAR CLIMATE CONTROL UNIT) OR ELSEWHERE Inspect for open, short or poor connection of terminals between front and rear climate control unit. Terminal 3E (front)-terminal A (rear) Terminal 3G (front)-terminal C (rear) 	Yes	Repair or replace malfunctioning part, then go to Step 10.		
	 Terminal 3H (front)-terminal D (rear) Terminal 31 (front)-terminal E (rear) Terminal 3C (front)-terminal F (rear) Is there any open, short or poor connection of terminals? 	No	Go to the next step.		
4	INSPECT VENT	Yes	Remove obstruction, then go to Step 10.		
	• Is the vent clogged?	No	Go to the next step.		
5	VERIFY THAT REAR A/C DUCT IS INSTALLED	Yes	Inspect the duct for clogging, deformation and air leakage, then go to Step 10.		
	• Is the rear A/C duct properly installed?	No	Install the duct securely in the proper position, then go to Step 10.		
6	INSPECT TO SEE WHETHER MALFUNCTION IS IN	Yes	Go to the next step.		
	REAR HEAT MODEDoes air blow out when in the rear heat mode?	No	Inspect the rear vent for clogging, then go to Step 10.		
7	INSPECT REAR VENT	Yes	Remove obstruction, then go to Step 10.		
	• Is the rear vent clogged?	No	Go to the next step		

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	INSPECT REAR MODE ACTUATOR	Yes	Go to the next step.	
8	 (See <u>REAR AIRFLOW MODE ACTUATOR</u> <u>INSPECTION</u>.) Is the rear airflow mode actuator normal? 	No	Replace the rear airflow mode actuator, then go to Step 10.	
	 INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN, SHORT OR POOR CONNECTION OF TERMINALS BETWEEN FRONT AND REAR AIRFLOW MODE ACTUATOR) OR ELSEWHERE Inspect for open, short or poor connection of terminals between front and rear airflow mode actuator 	Yes	Repair or replace malfunctioning part, then go to next step.	
9	 Terminal 2P (front climate control unit)- terminal C (rear airflow mode actuator) 			
	• Terminal 2B (front climate control unit)- terminal A (rear airflow mode actuator)		Replace the front climate control unit, go to the next step.	
	• Terminal 2D (front climate control unit)- terminal E (rear airflow mode actuator)			
	• Terminal 1N (front climate control unit)- terminal F (rear airflow mode actuator)	No		
	• Terminal 1L (front climate control unit)- terminal G (rear airflow mode actuator)			
	• Is there any open, short or poor connection of terminals?			
10	VERIFY REPAIRDoes air blow from the rear A/C vent mode?		Troubleshooting completed. Explain repairs to customer.	
			Recheck malfunction symptoms, then repeat from Step 1 if the malfunction recurs.	

NO.7 AMOUNT OF AIR FROM REAR VENTS DOES NOT CHANGE

NO.7 AMOUNT OF AIR FROM REAR VENTS DOES NOT CHANGE DESCRIPTION AND POSSIBLE CAUSE

7	Amount of air from rear vents does not change		
DESCRIPTION	 Malfunction in rear blower motor system Amount of air blowing rear vents does not change when switching front and/or rear climate control unit airflow volume control dial. 		
POSSIBLE CAUSE	 Rear A/C unit malfunction Rear blower motor malfunction Rear power MOS FET malfunction 		

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• Rear climate control unit malfunction

• When performing an asterisked (*) troubleshooting inspection, shake the wiring harness and connectors while doing the inspection to discover whether poor contact points are the cause of any intermittent malfunctions. If there is a problem, inspect to make sure connectors, terminals and wiring harness are connected correctly and undamaged.

DIAGNOSTIC PROCEDURE

NO.7 AMOUNT OF AIR FROM REAR VENTS DOES NOT CHANGE DIAGNOSTIC PROCEDURE

STEP	INSPECTION	ACTION	
	INSPECT TO SEE WHETHER MALFUNCTION IS IN REAR A/C UNIT OR ELSEWHERE	Yes	Go to the next step.
1	• Turn the ignition switch to the ON position.		
	• Turn the rear fan switch the ON position.	No	Go to Step 3.
	• Does the blower motor rotate smoothly?		
	INSPECT REAR A/C UNIT INTAKE VENT		Remove obstruction, then go to Step 13.
2	• Is the rear A/C unit intake vent clogged?	No	Inspect if there are any obstructions in the rear A/C unit passage, then go to Step 13.
2*	 INSPECT TO SEE WHETHER MALFUNCTION IS IN REAR BLOWER RELAY SYSTEM OR REAR POWER MOS FET Turn the ignition switch to ON position. Turn the rear fan switch to OEE position 	Yes	Go to the Step 7.
3*	 Measure the voltage at the following rear blower motor terminal. Terminal B (rear blower motor operation signal) Is the voltage normal (B+)? 	No	Go to the next step.
	INSPECT TO SEE WHETHER MALFUNCTION	Yes	Go to the next step.
4*	 IS IN WIRING HARNESS (OPEN OR SHORT CIRCUIT BETWEEN FUSE BLOCK AND REAR BLOWER RELAY) OR ELSEWHERE Measure the voltage at the following rear relay terminals. Terminal A (IG2 signal) Terminal D (B+ signal) Is the voltage approx. 12 V? 	No	If the terminal A voltage is not normal, repair or replace wiring harness between A/C 7.5 A fuse and rear blower relay. If the terminal D voltage is not normal, repair or replace wiring harness between R.HEATER 40 A fuse and rear blower relay. Then go to Step 13.

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	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN CIRCIT	Yes	Go to the next step.
5*	 BETWEEN REAR BLOWER RELAY AND GROUND) OR ELSEWHERE Measure the voltage at the following rear blower relay terminal. Terminal E (GND signal) Is the voltage approx. 0 V? 	No	Repair or replace for open circuit between rear blower relay and GND, then go to Step 13.
6*	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN OR SHORT CIRCUIT BETWEEN REAR BLOWER RELAY AND REAR BLOWER MOTOR) OR ELSEWHERE • Measure the voltage at the following rear blower	Yes	Repair or replace for open or short circuit between rear blower relay and rear blower motor, then go to Step 13.
	 Terminal B (blower motor operation signal) Is the voltage approx. 12 V? 	No	Replace the rear blower relay, then go to Step 13.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN REAR BLOWER MOTOR OR ELSEWHERE	Yes	Go to the next step.
7*	 Measure the voltage at the following rear blower motor terminal. Terminal A (blower motor operation signal) Is the voltage approx. 12 V? 	No	Replace the rear blower motor, then go to Step 13.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN OR SHORT	Yes	Go to the next step.
8*	 CIRCUIT BETWEEN REAR BLOWER MOTOR AND REAR POWER MOS FET) OR ELSEWHERE Measure the voltage at the following rear power MOS FET terminal. Terminal B (blower motor operation signal) Is the voltage approx. 12 V? 	No	Repair or replace for open or short circuit between rear blower motor and rear power MOS FET, then go to Step 13.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN CIRCUIT	Yes	Go to the next step.
9*	 BETWEEN REAR POWER MOS FET AND GROUND) OR ELSEWHERE Is there continuity at the following terminals? Terminal (wiring harness-side connector) A-GND 		Repair or replace for open circuit between rear power MOS FET and GND, then go to Step 13.

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	• Inspect the fan in rear A/C unit.	Yes	Go to the next step.
10	 Is the fan free of interference with the rear A/C unit case? Is the fan free of foreign material and obstructions? Is the fan normal? 	No	Remove obstruction, repair or replace the fan blower unit case, then go to Step 13.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN CIRCUIT BETWEEN REAR POWER MOS FET AND CLIMATE CONTROL UNIT) OR ELSEWHERE	Yes	Replace the rear power MOS FET, then go to the next step.
11*	 Turn the ignition switch to LOCK position. Disconnect the front climate control unit connector (24-pin). Is there continuity following terminals at harness-side connector. Terminal D (rear power MOS FET) and terminal 1T (front climate control unit) Terminal C (rear power MOS FET) and terminal 1V (front climate control unit) 	No	Repair or replace for open circuit between the rear power MOS FET and the front climate control unit, then go to Step 13.
12	INSPECT TO SEE WHETHER MALFUNCTION IS IN REAR POWER MOS FET OR ELSEWHERE	Yes	Troubleshooting completed. Explain repairs to customer.
12	• Is the air discharged from rear vent after replace the rear power MOS FET?	No	Replace the front climate control unit, then go to the next step.
13	VERIFY REPAIR	Yes	Troubleshooting completed. Explain repairs to customer.
	• Is the air discharged from rear vent?	No	Recheck malfunction symptoms, then repeat from Step 1 if the malfunction recurs.

NO.8 AIR FROM FRONT/REAR VENTS NOT COLD ENOUGH

NO.8 AIR FROM FRONT/REAR VENTS NOT COLD ENOUGH DESCRIPTION AND POSSIBLE CAUSE

8	Air from front/rear vents not cold enough.	
DESCRIPTION	Malfunction in A/C basic system	
DESCRIPTION	• Magnetic clutch operates but A/C system malfunctions.	
	• Drive belt malfunction	
	• A/C unit or condenser malfunction	
POSSIBLE	• Receiver/drier or expansion valve malfunction (valve closes too much)	

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CAUSE	Malfunction in refrigerant lines
	• A/C compressor system malfunction, insufficient compressor oil
	 Over filling of compressor oil, malfunction in expansion valve or A/C unit air mix link system

DIAGNOSTIC PROCEDURE

NO.8 AIR FROM FRONT/REAR VENTS NOT COLD ENOUGH DIAGNOSTIC PROCEDURE

STEP	P INSPECTION		ACTION		
	INSPECT DRIVE BELT	Yes	Go to the next step.		
1	 Inspect the drive belt. (See <u>DRIVE BELT</u> <u>INSPECTION [MZI-3.7]</u>.) Is it normal? 	No	Adjust or replace the drive belt, then go to Step 20. (See <u>DRIVE BELT</u> <u>REMOVAL/INSTALLATION [MZI-3.7]</u> .)		
2	 INSPECT REFRIGERANT SYSTEM PERFORMANCE Perform refrigerant system performance test. (See 	Yes	Operation is normal. (Recheck malfunction symptoms.)		
	• Is the operation normal?	No	Go to the next step.		
3	INSPECT TO SEE WHETHER MALFUNCTION IS IN A/C UNIT INTAKE AND CONDENSER OR ELSEWHERE	Yes	Go to the next step.		
	 Are the refrigerant high-pressure and low-pressure values both high? 	No	Go to Step 6.		
4	INSPECT A/C UNIT INTAKEIs the A/C unit intake clogged?	Yes	Remove obstruction, then go to Step 20. (If air does not reach the evaporator in the A/C unit, heat exchange does not occur and refrigerant pressure becomes high. Therefore, removal of obstruction is necessary.)		
		No	Go to the next step.		
5	INSPECT CONDENSERInspect the condenser.	Yes	Adjust refrigerant to the specified amount, then go to Step 20. (Excessive amount of refrigerant.)		
	(See <u>CONDENSER</u> INSPECTION .)	No	Replace the condenser, or repair and clean the		

	• Is it normal?		condenser fins, then go to Step 20.		
6	INSPECT TO SEE WHETHER MALFUNCTION IS IN EXPANSION VALVE, RECEIVER/DRIER AND REFRIGERANT LINES OR	Yes	Go to the next step.		
	 ELSEWHERE Are the refrigerant high-pressure and low-pressure values low? 	No	Go to Step 14.		
	INSPECT TO SEE WHETHER MALFUNCTION IS IN EXPANSION VALVE AND RECEIVER/DRIER OR ELSEWHERE	Yes	Go to the next step.		
7	compressor operates, does the refrigerant high-pressure value momentarily rise to correct value, then fall and stay below it? (Is there negative pressure on low-pressure side?)	No	Go to Step 10.		
	INSPECT TO SEE WHETHER MALFUNCTION IS IN EXPANSION		Yes Go to the next step.		
8	 VALVE OR RECEIVER/DRIER Turn the A/C switch off and let the air conditioner stop for 10 min. Start the engine. Turn the both A/C switch and fan switch on. Does the malfunction occur after the A/C compressor turns on? 	No	Replace the condenser and vacuum the refrigerant line more than 30 min by the vacuum pump, add refrigerant to the specified level, then go to Step 20. (Since water has intermixed in the receiver/drier and it is saturated, replacement is necessary.)		
9	VERIFY THAT EXPANSION VALVE HEAT-SENSING TUBE WITHIN A/C UNIT IS POSITIONED SECURELY AND CORRECTLY	Yes	Replace the expansion valve, then go to Step 20. (Since the valve closes too much, replacement is necessary.)		
	• Is the expansion valve heat-sensing tube in the A/C unit securely installed in the proper position?	No	Install the heat-sensing tube securely in the proper position, then go to Step 20.		
	 INSPECT REFRIGERANT LINE Inspect the refrigerant lines. Is the piping free of damage and create? 	Yes	Go to the next step.		

10	 Are the piping connections free of oil grime? (Visual inspection) Are the piping connections free of gas leakage? Are the piping installation points on the condenser free of gas leakage? Are the piping installation points on the receiver/drier free of gas leakage? Are the piping installation points on the receiver/drier free of gas leakage? Are the piping installation points on the A/C compressor free of gas leakage? Are the piping installation points on the A/C unit free of gas leakage? Perform gas leakage Perform gas leakage 	No	If the piping or A/C component (s) are damaged or cracked, replace them. Then go to Step 20. If there is no damage, go to Step 13.
	Are the above items normal?		
11	 INSPECT EVAPORATOR PIPING CONNECTION IN A/C UNIT FOR GAS LEAKAGE Are piping the connections for the evaporator in the A/C unit free of gas leakage? 		If the vane makes a noise, add 10 ml {10 cc, 0.34 fl oz} of compressor oil to the A/C compressor. Verify that the noise is no longer heard. Adjust refrigerant to the specified amount, then go to Step 20.
			If the piping is damaged or cracked, replace it. Then go to Step 20. If there is no damage, go to the next step.
	 INSPECT EVAPORATOR PIPING CONNECTION IN A/C UNIT FOR LOOSE Are the piping connections for the evaporator in the A/C unit loose? 		Tighten the connections to the specified torque, adjust both compressor oil and refrigerant to the specified amount, then go to Step 20.
12			If the vane makes a noise, add 10 ml {10 cc, 0.34 fl oz} of compressor oil to the A/C compressor. Verify that the noise is no longer heard. Replace the O-ring on piping, adjust refrigerant to the specified amount, then go to Step 20.
13	INSPECT PIPING CONNECTION FOR LOOSE		Tighten the connections to the specified torque, adjust both compressor oil and refrigerant to the specified amount, then go to Step 20.
	• Are the piping connections loose?	No	If the vane makes a noise, add 10 ml {10 cc, 0.34 fl oz} of compressor oil to the A/C compressor. Verify that the noise is no longer heard

			Replace O-ring on piping, adjust refrigerant to specified amount, then go to Step 20.
14	INSPECT TO SEE WHETHER MALFUNCTION IS IN EXPANSION VALVE, AIR MIX ACTUATOR AND COMPRESSOR OIL OR ELSEWHERE • Does the refrigerant high-pressure value hardly increase?		Go to the next step. (Pressure hardly increases.)
14			Go to Step 17.
15	INSPECT TO SEE WHETHER MALFUNCTION IS IN COMPRESSOR OIL AMOUNT AND A/C COMPRESSOR OR	Yes	Return to Step 3.
15	 ELSEWHERE When the engine is racing, does the high-pressure value increase? 		Go to the next step.
16	INSPECT TO SEE WHETHER MALFUNCTION IS IN COMPRESSOR OIL AMOUNT OR A/C COMPRESSOR	Yes	Troubleshooting completed. (Explain to customer that cause was insufficient compressor oil.)
10	• After compressor oil is replenished each 10 ml {10 cc, 0.34 fl oz}, does high-pressure value increase?	No	Replace the A/C compressor, then go to Step 20. (Cause is defective A/C compressor.)
17	INSPECT TO SEE WHETHER MALFUNCTION IS IN EXPANSION VALVE OR ELSEWHERE	Yes	Go to Step 19.
17	• Is only refrigerant low-pressure value high?	No	Go to the next step.
	VERIFY THAT AIR MIX IS INSTALLED SECURELY AND	Yes	 Set the fan switch to 4th position. Turn the A/C switch on. Set FRESH mode. Set temperature control to MAX COLD. Set VENT mode. 1. Start and run the engine at 1,500 rpm for 10 min. 2. Run the engine at idle for 1 min. 3. Within 12 s, idle -> 4,000 rpm -> idle. Perform cycle 5 times. 4. Run the engine at idle for 30 s.

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18	• Are the front (driver and passenger side) and rear A/C unit air mix links, air mix cranks, and air mix rods securely and properly installed?	No	 A/C compressor and verify the amount. If there is approx. 90 ml {90 cc, 3.0 fl oz} of compressor oil, go to Step 20. If there is more than 90 ml {90 cc, 3.0 fl oz} of compressor oil, remove surplus oil and fill the A/C compressor with 90 ml {90 cc, 3.0 fl oz} of compressor oil. Repeat Steps (1) to (5). (Cause is excessive amount of compressor oil.) Repair or install the links, cranks and rods securely
19	VERIFY THAT EXPANSION VALVE HEAT-SENSING TUBE WITHIN A/C UNIT IS POSITIONED SECURELY AND CORRECTLY	Yes	Replace the expansion valve, then go to step 20. step. (Since the valve opens too much, replacement is necessary.)
	• Is the expansion valve heat-sensing tube in the A/C unit securely installed in the proper position?	No	Install the heat-sensing tube securely in the proper position, then go to the next step.
20	VERIFY THAT MALFUNCTION SYMPTOM OCCURS AFTER REPAIR	Yes	Troubleshooting completed. Explain repairs to customer.
20	• Does cool air blow out? (Are results of refrigerant system performance test normal?)	No	Recheck malfunction symptoms, then repeat from Step 1 if the malfunction recurs.

NO.9 NO COOL AIR FROM FRONT/REAR VENTS

NO.9 NO COOL AIR FROM FRONT/REAR VENTS DESCRIPTION AND POSSIBLE CAUSE

9 No cool air from front/rear vents	
DESCRIPTION	Malfunction in A/C compressor control system
DESCRIPTION	• Magnetic clutch does not operate when the A/C system is turned ON.
POSSIBLE CAUSE	 Malfunction in PCM A/C cut control system Malfunction in climate control unit Malfunction in refrigerant pressure switch Malfunction in PCM (A/C signal) Malfunction in PCM (IG1 signal) Malfunction in A/C compressor

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- Malfunction in A/C relay
- Malfunction in evaporator temperature sensor
- Malfunction in BCM unit
- When performing an asterisked (*) troubleshooting inspection, shake the wiring harness and connectors while performing the inspection to discover whether poor contact points are the cause of any intermittent malfunctions. If there is a problem, check to make sure connectors, terminals and wiring harnesses are connected correctly and undamaged.

DIAGNOSTIC PROCEDURE

NO.9 NO COOL AIR FROM FRONT/REAR VENTS DIAGNOSTIC PROCEDURE

STEP	P INSPECTION		ACTION	
	INSPECT AIR FLOW FROM VENTS	Yes	Yes Go to the next step.	
1	• Does air blow out?	No	Go to Step 1 of troubleshooting indexes No.1 and 2.	
2	 INSPECT A/C COMPRESSOR OPERATION Start engine. 	Yes	Go to Step 1 of troubleshooting index No.7.	
	Turn A/C switch and fan switch on.Does A/C compressor operate?	No	Go to the next step.	
2	INSPECT FOR DTC IN PCM	Yes	Go to appropriate inspection procedure.	
3	 Inspect for DTCs related to the PCM onboard diagnostic system. Are any DTCs displayed? 		Go to the next step.	
4	INSPECT TO SEE WHETHER MALFUNCTION IS IN CLIMATE CONTROL UNIT OR ELSEWHERE		Replace climate control unit, then go to Step 16.	
	• Does cool all blow out when terminal 15 of climate control unit connector (24-pin, A/C signal) is grounded?	No	Release short, then go to the next step.	
5*	INSPECT TO SEE WHETHER MALFUNCTION IS IN A/C SIGNAL CIRCUIT (BETWEEN REFRIGERANT PRESSURE SWITCH AND PCM) OR ELSEWHERE	Yes	Go to Step 7.	
	 Test voltage at following terminal of refrigerant pressure switch. Terminal B (A/C signal) Is voltage approx. 12 V? 	No	Go to the next step.	

6*	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (BETWEEN REFRIGERANT PRESSURE SWITCH AND PCM) OR PCM	Yes	Repair wiring harness between PCM and refrigerant pressure switch, then go to Step 16.
	 Test voltage at A/C signal terminal of PCM. Is voltage approx. 12 V? 	No	Inspect PCM, then go to Step 16.
7	INSPECT TO SEE WHETHER MALFUNCTION IS IN REFRIGERANT PRESSURE SWITCH, REFRIGERANT AMOUNT, OR ELSEWHERE	Yes	Go to the next step.
	• Does cool air blow out when terminals B and C of refrigerant pressure switch connector are shorted?	No	Go to Step 9.
8	INSPECT TO SEE WHETHER MALFUNCTION IS IN REFRIGERANT PRESSURE SWITCH OR REFRIGERANT AMOUNT	Yes	If refrigerant amount is empty, replace condenser, vacuum refrigerant line more than 30 min by vacuum pump, and add refrigerant to specified level, then go to Step 16.
	Inspect refrigerant pressure switch.Is it okay?	No	Replace refrigerant pressure switch, then go to Step 16.
9	INSPECT TO SEE WHETHER MALFUNCTION (SHORT CIRCUIT) IS IN A/C CONTROL SIGNAL CIRCUIT (BETWEEN A/C RELAY AND PCM) OR ELSEWHERE	Yes	Release short, then go to the next step.
	 Does cool air blow out when terminal A of A/C relay connector (A/C control signal) is grounded? 	No	Go to Step 11.
	INSPECT TO SEE WHETHER MALFUNCTION (OPEN OR SHORT CIRCUIT) IS IN PCM OR WIRING HARNESS	Yes	Inspect PCM, then go to Step 16.
10*	 (BETWEEN A/C RELAY AND PCM) Test voltage at the A/C relay control signal terminal of PCM. Is voltage approx. 12 V? 	No	Repair wiring harness between A/C relay and PCM, then go to Step 16.
11*	INSPECT TO SEE WHETHER MALFUNCTION IS IN MAGNETIC CLUTCH OR ELSEWHERE	Yes	Inspect magnetic clutch, then go to Step 16.
	• Test voltage at the following terminal of magnetic clutch thermal protector.		

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	 Terminal B (magnetic clutch operation signal) Is voltage approx. 12 V? 	No	Go to the next step.
		Yes	Go to the next step.
12	 Are A/C relay power supply fuses okay? 	No	Replace fuse, then go to Step 16. If fuse burns out immediately, go to the next step.
	INSPECT WIRING HARNESS BETWEEN FUSE BLOCK AND A/C RELAY FOR LACK OF CONTINUITY	Yes	Go to the next step.
13	 Test voltages at following terminals of A/C relay. Terminal E (A/C relay control signal) Terminal C (A/C control signal) Are voltages approx. 12 V? 	No	Repair wiring harness between fuse block and A/C relay, then go to Step 16.
14	 INSPECT TO SEE WHETHER MALFUNCTION IS IN A/C RELAY OR WIRING HARNESS (BETWEEN A/C RELAY AND MAGNETIC CLUTCH) AND EVAPORATOR TEMPERATURE SENSOR Test voltage at the following terminal of A/C relay. Terminal D (magnetic clutch operation signal) 	Yes	 Inspect wiring harness between A/C relay and magnetic clutch. If above wiring harness is OK, go to the next step. If above wiring harness malfunctions, repair wiring harness, then go to Step 16.
	• Is voltage approx. 12 V?	No	Replace A/C relay, then go to Step 16.
	INSPECT EVAPORATOR TEMPERATURE SENSOR	Yes	Go to the next step.
15	Inspect evaporator temperature sensor.Is it okay?	No	Replace evaporator temperature sensor, then go to the next step.
10	VERIFY REPAIR	Yes	Troubleshooting completed. Explain repairs to customer.
10	• Does cool air blow out from front/rear vents? (Are the results of refrigerant system performance test okay?)	No	Recheck malfunction symptoms, then repeat from Step 1 if malfunction recurs.

NO.10 NOISE WHILE OPERATING A/C SYSTEM.

NO.10 NOISE WHILE OPERATING A/C SYSTEM DESCRIPTION AND POSSIBLE CAUSE

1						
10 Noise while operating A/C system.						
		• Problem with A/C basic system installation				

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DESCRIPTION	• Noise from magnetic clutch, A/C compressor, hose or refrigerant line.	
	Magnetic clutch operation noise	
POSSIBLE CAUSE	• A/C compressor vane noise	
	• A/C compressor slippage noise	
	• Hose or refrigerant line interference noise	

DIAGNOSTIC PROCEDURE

NO.10 NOISE WHILE OPERATING A/C SYSTEM DIAGNOSTIC PROCEDURE

STEP	INSPECTION		ACTION
1	CHECK A/C COMPRESSOR VANE NOISE	Yes	Go to Step 5.
	• Is there a jingling, popping, beeping, or buzzing sound (A/C compressor vane noise)?	No	Go to the next step.
2	INSPECT A/C COMPRESSOR SLIPPAGE NOISE	Yes	Go to Step 14.
2	• Is there a squeaking or whirling sound (A/C compressor slippage noise)?	No	Go to the next step.
3	INSPECT A/C COMPRESSOR INTERFERENCE NOISE	Yes	Go to Step 18.
5	• Is there a rattling or vibrating sound (interference noise)?	No	Go to the next step.
4	INSPECT MAGNETIC CLUTCH OPERATION NOISE • Is there a clicking sound (magnetic		Adjust clearance between pressure plate of magnetic clutch and A/C compressor pulley, then go to Step 19. (See <u>MAGNETIC CLUTCH</u> <u>ADJUSTMENT</u> .)
	clutch operation noise)?	No	Condition is normal. (Recheck malfunction symptoms.)
	INSPECT A/C COMPRESSOR NOISE TIME	Yes	Go to the next step.
5	• Is noise heard continuously for more than 3 s after A/C compressor comes on?	No	Condition is normal. (Noise occurs for 2-3 s immediately after A/C compressor turns on.)
	INSPECT IDLE SPEED	Yes	Go to the next step.
	• Inspect idle speed.		

6	 (See <u>ENGINE TUNE-UP [MZI-3.7]</u>.) Is it okay? 	No	Follow the repair instruction described in section 01, then go to Step 19.
	INSPECT REFRIGERANT AMOUNT	Yes	Go to Step 10.
7	Inspect refrigerant amount.Is it okay?	No	Go to the next step.
	INSPECT REFRIGERANT LINES		
	• Inspect refrigerant lines.	Yes	Go to the next step.
	 Is piping free of damage and cracks? 		
	 Are piping connections free of oil grime? (Visual inspection) 		
	 Are piping connections free of gas leakage? 		
8	 Are piping installation points on condenser free of gas leakage? 		If piping or A/C component(s) is damaged or cracked, replace then go to Step 19. If there is gas leakage, repair or replace connection and replace condenser ⁽¹⁾ , then go to Step 19.
	 Are piping installation points on receiver/drier free of gas leakage? 	No	
	 Are piping installation points on A/C compressor free of gas leakage? 		
	 Are piping installation points on A/C unit free of gas leakage 		
	 Perform gas leak inspection using gas leak tester. 		
	• Are above items okay?		
	INSPECT EVAPORATOR PIPING CONNECTIONS IN A/C UNIT FOR	Yes	Adjust refrigerant amount to specified level, then go to Step 19.
9	GAS LEAKAGE		If piping is damaged or cracked, replace then go
	 Are piping connections for evaporator in A/C unit free of gas leakage? 	No	to Step 19. If there is gas leakage, repair or replace connection and replace condenser ⁽¹⁾ , then go to Step 19.
10	CHECK TO SEE WHETHER MALFUNCTION IS IN COMPRESSOR OIL OR ELSEWHERE		Go to the next step.
	$^{-}$ Add 20 ml (20 as 0.9 fl az) of	No	Troubleshooting completed

	compressor oil.		Explain repair to customer.			
	• Is noise heard when racing engine?					
11	CHECK TO SEE WHETHER MALFUNCTION IS IN A/C COMPRESSOR OR ELSEWHERE	Yes	Go to the next step.			
	Drain compressor oil.Is it contaminated with metal particles?	No	Replace A/C compressor, then go to Step 19.			
12	CHECK TO SEE WHETHER MALFUNCTION IS SOMEWHERE IN A/C SYSTEM OR ELSEWHERE	Yes	Replace entire A/C system (excluding heater), then go to Step 19.			
	• Is compressor oil whitish and mixed with water?	No	Go to the next step.			
13	INSPECT A/C COMPRESSOR OILIs compressor oil darker than normal	Yes	Replace A/C compressor and condenser, then go to Step 19. (Since A/C compressor may be worn and receiver/drier may be clogged, replacement of receiver/drier is necessary.)			
	and contaminated with aluminum chips?	No	Condition is normal. Recheck malfunction symptoms.			
14	CHECK TO SEE WHETHER MALFUNCTION IS IN A/C COMPRESSOR OR ELSEWHERE	Yes	Replace A/C compressor, then go to Step 19. (A/C compressor discharge valve left open)			
	• Is noise heard immediately after A/C compressor is stopped?	No	Go to the next step.			
	INSPECT DRIVE BELT					
	• Inspect drive belt.	Yes	Go to the next step.			
15	(See DRIVE BELT INSPECTION [MZI-3.7] .) • Is it okay?	No	Adjust or replace drive belt, then go to Step 19.			
	INSPECT DRIVE BELT CONDITION					
16	• Is drive belt worn?	Yes	Remove obstruction, remove oil, or replace drive belt, then go to Step 19.			
	• Does it have foreign material imbedded in it, or have oil on it?	No	Go to the next step.			
17	 INSPECT MAGNETIC CLUTCH Inspect magnetic clutch. 	Yes	Replace A/C compressor (excluding pressure plate, A/C compressor pulley, and stator), then go to Step 19.			
1	(See MAGNETIC CLUTCH					

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	INSPECTION .) Is it okay? 	No	Replace magnetic clutch, then go to Step 19.	
10	CHECK TO SEE WHETHER MALFUNCTION IS IN A/C COMPRESSOR OR REFRIGERANT LINES	Yes	Visually inspect A/C compressor, replace s appropriate parts if necessary, then go to the next step.	
10	 Is noise emitted from A/C compressor? 	No	If noise is due to refrigerant lines, repair detach or missing clips, tighten loose bolts, then go to the next step.	
19	VERIFY THAT MALFUNCTION SYMPTOM OCCURS AFTER REPAIR	Yes	Troubleshooting completed. Explain repairs to customer.	
	• Has A/C compressor noise stopped?	No	Recheck malfunction symptoms, then repeat from Step 1 if malfunction recurs.	
(1) If there is gas leakage, air enters into the A/C system. The desiccant within the receiver/drier absorbs				

(1) If there is gas leakage, all enters into the A/C system. The desiccant within the receiver/drier absorbs the moisture from the air and becomes saturated. If the A/C system is used in this condition, the inside of the A/C compressor will begin to rust due to this moisture, which may cause lock up or noise to occur. Therefore, replacement of the receiver/drier is necessary.

NO.11 DUAL A/C CONTROL DOES NOT OPERATE

NO.11 DUAL A/C CONTROL DOES NOT OPERATE DESCRIPTION AND POSSIBLE CAUSE

11	Dual A/C control function does not operate				
DESCRIPTION	• Driver or passenger-side temperature control does not operate individually				
POSSIBLE CAUSE	 Driver-side air mix door malfunction (stuck) Passenger-side air mix door malfunction (stuck) driver-side front air mix actuator malfunction Passenger-side front air mix actuator malfunction Driver-side front air mix actuator position sensor malfunction Passenger-side front air mix actuator position sensor malfunction Passenger-side front air mix actuator position sensor malfunction Open, short circuit in wiring or poor connection between front climate control unit and driver-side front air mix actuator Open, short circuit in wiring or poor connection between front climate control unit and passenger-side front air mix actuator Open, short circuit in wiring or poor connection between front climate control unit and driver-side front air mix actuator Open, short circuit in wiring or poor connection between front climate control unit and passenger-side front air mix actuator position sensor Open, short circuit in wiring or poor connection between front climate control unit and driver-side front air mix actuator position sensor Open, short circuit in wiring or poor connection between front climate control unit and driver-side front air mix actuator position sensor Front climate control unit malfunction 				

DIAGNOSTIC PROCEDURE

2008 HVAC Symptom Troubleshooting (HVAC) - Mazda CX-9

NO.11 DUAL A/C CONTROL DOES NOT OPERATE DIAGNOSTIC PROCEDURE

STEP	INSPECTION		ACTION	
	CHECK SYMPTOM			
	• Turn on the front A/C.		Go to the next step.	
1	 Perform the dual A/C control function for driver and passenger-side individually. Is it either of cannot the temperature control on driver seat side or front passenger seat side? 	No	Go to Step 8.	
	INSPECT TO SEE WHETHER MALFUNCTION IS IN AIR MIX DOOR OR ELSEWHERE	Yes	Go to the next step.	
2	 Full of the front A/C Change temperature control for suspect side seat at the dual mode. Does the suspect side air mix door move smoothly? 	No	Go to Step 6.	
	INSPECT AIR MIX DOOR	Yes	Go to the next step.	
3	 Inspect the suspect side air mix door. Is the fan free of interfere with the suspect side A/C unit case? Is the fan free of foreign material and obstruction? Is the air mix door normal? 	No	Remove the obstruction or replace the suspect side A/C unit case, then go to Step 9.	
	INSPECT FRONT AIR MIX ACTUATOR	Yes	Go to the next step.	
4	Inspect the suspect side front air mix actuator.Is the front air mix actuator normal?	No	Replace the suspect front air mix actuator, then go to Step 9.	
5	 INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN, SHORT OR POOR CONNECTION OF TERMINALS BETWEEN AIR MIX ACTUATOR AND FRONT CLIMATE CONTROL UNIT) OR ELSEWHERE Inspect for open, short or poor connection of terminals between the suspect front air mix actuator and front climate control unit. 	Yes	Repair or replace malfunction part, then go to Step 9.	
	 Terminal 1A (front climate control unit)- terminal G (driver-side front air mix actuator) Terminal 1F (front climate control unit)- terminal F (driver-side front air mix actuator) Terminal 1E (front climate control unit)- terminal F (passenger-side front air mix actuator) Terminal 1C (front climate control unit)- terminal G 	No	Replace the front climate control unit, then go to Step 9.	

	(passenger-side front air mix actuator)		
	• Is there any open, short or poor connection of terminals?		
	INSPECT FRONT AIR MIX ACTUATOR POSITION SENSOR	Yes	Go to the next step.
6*	 Inspect the suspect side front air mix actuator position sensor. Is the front air mix actuator position sensor normal? 	No	Replace the suspect front air mix actuator position sensor, then go to Step 9.
	 INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN, SHORT OR POOR CONNECTION OF TERMINALS BETWEEN AIR MIX ACTUATOR POSITION SENSOR AND FRONT CLIMATE CONTROL UNIT) OR ELSEWHERE Inspect for open, short or poor connection of terminals between the suspect front air mix actuator position sensor and front climate control unit. 	Yes	Repair or replace malfunction part, then go to Step 9.
7	 Terminal 2F (front climate control unit)- terminal E (driver-side front air mix actuator position sensor) Terminal 2G (front climate control unit)- terminal E (passenger-side front air mix actuator position sensor) Terminal 2B (front climate control unit)- terminal A (each side front air mix actuator position sensor) Terminal 2P (front climate control unit)- terminal C (each side front air mix actuator position sensor) Is there any open, short or poor connection of terminals? 	No	Replace the front climate control unit, then go to Step 9.
	INSPECT TO SEE WHETHER MALFUNCTION IS IN WIRING HARNESS (OPEN, SHORT OR POOR CONNECTION OF TERMINALS BETWEEN FRONT CLIMATE CONTROL UNIT AND AIR MIX ACTUATOR POSITION SENSOR) OR ELSEWHERE • Inspect for open, short or poor connection of terminals	Yes	Repair or replace malfunction part, then go to the next step.
0	 o Terminal 2B (front climate control unit) and front alf mix actuator position sensor. o Terminal 2B (front climate control unit) - terminal A (each front air mix actuator position sensor) o Terminal 2P (front climate control unit) - terminal C (each front air mix actuator position sensor) Is there any open, short or poor connection of terminals? 	No	Replace the front climate control unit, then go to the step.
9	CONFIRM THAT MALFUNCTION SYMPTOMS DOES NOT RECUR AFTER REPAIR	Yes	Troubleshooting completed. Explain repairs to customer. Recheck malfunction

• Does the temperature adjust individually for driver seat and front passenger seat?	No	symptoms, then repeat from Step 1 if malfunction recurs.
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